

November 16, 2019

“At Cidel, we take the issue of financial fraud very seriously. This is a growing issue facing financial services and many other industries. Cidel has robust compliance policies and procedures in place to implement wire transfers. Our practices meet, and in many cases, exceed the wire transfer protocols adhered to by the Canadian financial services industry. We continually work with industry experts and regulators to ensure that we maintain rigorous policies and procedures so we can deliver exceptional services to our clients.

We are greatly concerned with the fraudulent actions of a third party that appear to have targeted one of our clients. Cidel was not a party to the underlying real estate transaction, and we acted in accordance with the express written and signed wire instructions that were delivered to us by our client. In addition, we confirmed those wire instructions directly with our client by means of a live telephone call. We are confident that Cidel acted diligently and in full compliance with all industry practices. We provided considerable assistance to our client to help him address this unfortunate circumstance, and we cooperated fully with law enforcement authorities. Cidel will continue to offer assistance to our client in their effort to recover their funds from an unscrupulous third party.

Since this matter is now before the courts, we are not in a position to provide further comment at this time.”

- Craig Rimer, CEO of Cidel Bank Canada